## F. A. Q. (Frequently asked questions)

### Q: Can we reach Caminino by public transport?

A: No, you definitely need a car to enjoy and tour the surroundings. If you are hiring a rental car, we recommend that you book it in advance.

#### Q: Is there a restaurant in Caminino?

A: No, we basically offer self catering accommodation, although breakfast is available on request. There is a good choice of typical restaurants and pizzerias nearby and we will be delighted to offer you our recommendations.

## Q: Do you offer breakfast?

A: We are very happy to serve breakfast. It helps us if you let us know in advance that you will be wanting breakfast. If we are particularly busy in the summer months we may have to opt out of doing breakfasts.

# Q: Is daily cleaning of suites/apartments provided?

A: Unless otherwise specified in your reservation agreement, daily cleaning is available on request at EUR25-35 a day (only bedrooms and bathrooms). Cleaning at the end of your stay is included in your cottage or apartment rental.

### Q: What about air-conditioning?

A: Only the Teacher's House, Bifora and San Romito are air conditioned (the air-conditioning is provided on request at a small extra charge). The other apartments generally keep reasonably cool in the summer months and they all have roof fans in the bedrooms.

### Q: Is the welcome lobby - the Pieve - a common area, shared place?

A: Unfortunately not: because of the number of private and historic objects housed in this area we are only able to let guests use the Pieve at our invitation.

# Q: Does Pieve di Caminino sell farm produce?

A: Well, we sell our wonderful extra virgin olive oil and organic white wine, together with a red, Morellino di Scansano, from a family-owned vineyard close by. We are currently not able to offer our guests any other local products but are always happy to recommend local producers and suppliers for the wide range of excellent local products.

### Q: Is there Internet in Caminino?

A: Yes indeed. We offer free wi-fi access. Please note that while this is always available in the area around the main entrance to the house some of the individual apartments and cottages do not have access. Please ask us when you book. We are not able to offer any other business facilities.

#### Q: Is someone on hand round the clock to offer assistance?

A: No: we are always available between 9 and 12in the morning and between 3.30 and 7.00 in the afternoon/early evening. We of course have a round-the-clock phone number for urgent requests and emergencies. Q: Is there a laundry room for the use of guests or washing machines in the apartments and cottages?A: We are not able to offer a laundry room or washing machines at present. We do provide one laundry service a week free of charge to our guests.

### **Q:** When is the swimming pool open?

A: Depending, of course,on the weather, the pool is normally open from the beginning of June to the end of September. Very often we can extend the season if the weather is good. Occasionally we have to shorten the season due to cooler-than-average temperatures. The pool is open from 9 in the morning until 7 in the evening.

#### **Q:** Is check-in/check-out time flexible?

A: We are not able to this convenience because we are a small, family team. Of course, in individual cases we are very happy to try to accommodate our guests' special requirements.